

## Bay Area Regional Energy Network (BayREN)

# 2022 Annual Report

10 Years of Empowering Communities









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In 2021, BayREN took steps to define equity in terms that aligned with our mission and work. For BayREN, equity means addressing systemic barriers to energy efficiency and electrification, especially for and in collaboration with, equity priority communities and those who disproportionately face energy burdens, climate impacts, and are underrepresented in policy and decision-making. This definition was incorporated into BayREN's adopted 2025 Strategic Plan,<sup>1</sup> which outlines potential actions to integrate equity more intentionally throughout the portfolio.

In 2022, advances were made in several identified areas of the Strategic Plan. Specifically, this was a highlight year for communications and outreach work in Spanish and Chinese. BayREN partnered with major Spanish- and Chinese-language media



Clip of Telemundo and BayREN induction demo



#### AVOIDING A CUT-AND-PASTE APPROACH TO EQUITY

companies, including Univision, Telemundo, and KTSF, to reach a wider audience, form trust, and create name-brand recognition.

By collaborating with these media outlets, we were able to communicate the importance of energy and water efficiency in ways that align with cultural values. This approach recognizes the variety of cultures, languages, and people in our region, and elevates the importance of avoiding a "cut-and-paste" approach derived from English-language messaging.

To further these and other equity-related initiatives, an equity retreat was held for staff to identify clear, implementable next steps. Three working groups emerged from the retreat, focusing on communications, language, and regional initiatives. The groups jumpstarted their work in late 2022 and will continue their efforts through 2023.

#### EXECUTIVE SUMMARY

The Bay Area Regional Energy Network (BayREN), a regional collaboration between the Association of Bay Area Governments (ABAG) and the nine San Francisco Bay Area counties, has implemented a comprehensive portfolio of resource efficiency programs, focusing on energy, water and greenhouse gas emission reductions since 2013. This report highlights notable accomplishments of BayREN and our partner agencies in 2022, the tenth year of program implementation. For the past decade, these programs have offered rebates, direct funding, and technical assistance to help renters, property and business owners, realtors, and local governments improve buildings' energy efficiency and reduce their carbon footprint, while also helping to build the green workforce. Critically, BayREN's programs also help to advance the state's goals of doubling energy efficiency in existing buildings by 2030 and reducing emissions from existing buildings by at least 40 percent below 1990 levels by 2030.

As acknowledged in a recent ABAG resolution<sup>1</sup>, BayREN's 10 years of accomplishments benefit the entire Bay Area. Since 2013, BayREN has saved the Bay Area the amount of energy used by 47,357 homes, provided more than \$66 million in incentive payments to residents, and avoided 156 million tons of carbon emissions. Initially approved as a pilot, in 2019 BayREN became a permanent energy efficiency program administrator. Successes include becoming the first program administrator to offer fuel substitution measures; a long-standing partnership with Rising Sun Center for Opportunity (Rising Sun) to support Green House Calls, an innovative "earn and learn" program that trains local youth to provide residents with no-cost energy and water efficiency services; and the launch of Water

Upgrades Save, a water efficiency program that saves water, energy, and money.

Our accomplishments during 2022 demonstrate that BayREN continues to break barriers with innovative energy program design, which enable us to more effectively serve the audiences that are most in need of equitable energy improvements. For instance:

#### Residential

- The Green Labeling program received a Department of Energy (DOE) Home Energy Score (HEScore) Partner innovation award for successfully building and expanding a voluntary HEScore program that added an innovative electrification check list as part of the report.
- The Bay Area Multifamily Enhancements (BAMBE) program modified the incentive structure to encourage energy efficiency measures with health, heat resilience and/or bill reduction benefits in overburdened communities.
- The Single Family program reached new audiences through partnerships with Spanish and Chinese language media channels.



Family on front porch

1 https://www.bayren.org/sites/default/files/2023-01/ABAG%20Resolution%20No%203%202023%20BayREN%20 10th%20Anniversary%20v1.pdf



Oakland Public Library Painting Event Credit: Oakland Public Library

#### Commercial

BayREN's Business FLEXmarket program launched to support energy efficiency upgrades in small commercial buildings in disadvantaged communities.

#### Cross-Cutting

· The Resilient Libraries Network Pilot, part of the Codes & Standards program, launched with the goal of transforming libraries into Community Resilience Centers.

BayREN also formed three equity working groups focusing on: communications, language, and new regional efforts. The groups emerged from an equity retreat attended by BayREN member agencies that focused on better integrating equity throughout the program portfolio as well as internal operations.

While BayREN continues to celebrate 10 years of program implementation and innovation, we are confident that the next 10 years will be a valuable opportunity to make the Bay Area a greener and more resilient community, and that programs offered by BayREN will persist in helping to make significant progress towards reaching California's aggressive climate goals.







As we complete our first decade of program implementation, I could not be prouder of the multitude of BayREN accomplishments. Starting small, we have now been recognized on the local, regional, state and national levels as an effective Program Administrator. And we are just getting started! With increased awareness and funding opportunities for climate programs, BayREN is well positioned to build on our successful organizational structure to offer more holistic and expanded programs to the residents and businesses in our region. The green future is bright!

> - Jennifer Berg, **Program Administrator BayREN**



#### FILLING GAPS WITH REGIONAL ENERGY NETWORKS

In 2013, the California Public Utilities Commission (CPUC) approved the applications of the Association of Bay Area Governments for the BayREN, and the County of Los Angeles for the Southern California REN (SoCalREN), establishing RENs as emerging program administrators in California. RENs were initially approved as pilots as the Commission needed more time and data to determine if the REN model would be successful. In 2019, the CPUC removed the pilot designation, making RENs a permanent part of the energy landscape. Indeed, two more RENs have since been approved - the Tri-County REN (3C-REN) and the Inland REN (I-REN) – and there is a pending application for a fifth (RuralREN). These local government coalitions now reach a population of over 27.5 million people, and collaboration between RENs can only grow their existing success.<sup>2</sup>

In 2022, the RENs came together to lay the groundwork for a new statewide coordination group: California REN (CalREN). The goal of CalREN is to build on lessons learned and work cohesively towards a clean energy future. By working collaboratively, the RENs can magnify the cost-effective use of ratepayer funds by pooling internal resources to increase program offerings to all of California. Regular coordination between program administrators will also help to identify where best to serve customers and fill gaps. Additionally, through collective strategies and coordinated outreach to stakeholders, CalREN can positively influence opinions and perceptions about RENs. CalREN hopes to build a long-term sustainable model for coordination and find innovative ways for RENs to continue to work together.

## CALIFORNIA REGIONAL ENERGY NETWORKS



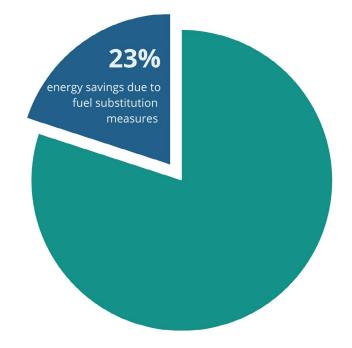
2 Joint cooperation memoranda detail how coordination occurs in areas of geographic overlap. A sample coordination strategy is for RENs to cross-promote programs that exist in one REN that do not exist in the other.



#### PROGRAM SUCCESS: ENERGY AND WATER SAVINGS, CODE COMPLIANCE, AND TECHNICAL ASSISTANCE

BayREN's programs had remarkable accomplishments:

BayREN's residential programs served more than 3,861 single family households and over 1,700 multifamily units, resulting in 5.22 gross gigawatt-hours (GWh) and 257,775 gross therms saved, with 1.21 GWh of the electricity savings coming from fuel substitution measures for the Single Family program.



BayREN's 2022 residential programs resulted in 5.22 gross gigawatt-hours (GWh) saved, with 1.21 GWh (23%) due to fuel substitution measures

Through the Single Family program, 162 contractors performed 3 or more projects that included decarbonization measures, a 363% increase from 2021. 44 new contractors were recruited into the program to serve households that speak languages other than English.

The partnership between Rising Sun's Green House Calls Program and BayREN's Single Family program also resulted in significant energy and water savings. More than 1,160 underserved households received free Energy Savings Toolkits, resulting in a tracked energy savings equivalent to an annual reduction of 575,128 kWh of electricity and over 1.8 million gallons of water. Additionally, with the launch of the pilot Climate Careers, the program provided learning and career opportunities for 28 underserved youth who served as Energy Specialists, with 18 of them being placed into Clean Economy externships. These externships involved 13 partner organizations, including BayREN implementers, Redwood Energy, and others.

The Multifamily program continued its success and completing upgrades in 1,755 units, totaling 20 projects that received more than \$1.38 million in incentives.

The Green Labeling program had a record-breaking year and had 4,349 electrification checklists completed, provided nearly 5,200 single family homes with Home Energy Scores and paid over \$1 million in rebates to Assessors, making it the most successful program year for both program participation and rebate disbursal. Additionally, the program certified 24 appraisers, a 9% increase from 2021, and 128 realtors.

The Water Upgrades Save program completed 58 projects that resulted in net annual savings of 9,124 therms and 295,639 gallons of water.

The Codes & Standards program provided 30 trainings and held four remote forums with over 730 and 740 attendees respectively. 421 local government staff (98% of all staff training attendees) indicated an increase in knowledge of energy code requirements and best practices for code compliance in posttraining surveys. 61 jurisdictions received energy policy assistance and 45 jurisdictions adopted and implemented reach codes or energy policies, a 309% increase from 2021.

The BayREN Business FLEXmarket was launched in 3. BayREN tests innovative solutions that have the November 2022, and guickly subscribed 21 projects, potential to help local jurisdictions increase energy exceeding the entire Q4 rebate budget of \$500,000. savings and reduce greenhouse gas emissions. The projects are anticipated to complete in 2023.

BayREN will continue to build on the success of the programs in 2023 and beyond.

#### GAUGING OUR IMPACT

In 2012, the California Public Utilities Commission that the members (local governments) feel exist. (CPUC) issued Decision (D.) 12-11-015 providing the criteria upon which Regional Energy Networks (REN) In 2020 as part of the Annual Budget Advice Letter, programs are evaluated.<sup>3</sup> As a REN, BayREN also helps BayREN submitted value metrics and measurements to make state policy objectives (i.e., reducing GHG within these Value Pillars that demonstrate BayREN's emissions and increasing energy savings) practical impacts in reducing GHG emissions and increasing at the local level by conducting three overarching energy savings, as well as many non-energy benefits. services, referred to as BayREN's Value Pillars: These metrics are focused measurements, intended to detail the value that BayREN provides to the State. 1. BayREN builds human and organizational 2022 is the second year that BayREN reports on these infrastructure within local jurisdictions so that Bay Area metrics. BayREN was able to meet goals in all three communities are better able to save energy and reduce pillars as described in the Value Metrics section of this greenhouse gas emissions. report.

BayREN is suited to serve in this capacity because

A key component of BayREN is that the organization of the member's connections to local jurisdicis uniquely positioned to provide a multitude of benetions and their understanding of what is needed fits through local government levers - local relationby local governments and their communities. ships, communication channels, processes, data, and 2. BayREN obtains energy savings locally while also community members that can be tapped by BayREN supporting local difficult to serve populations. members. These levers, different for each program, Local governments have a deep understanding are enabled because BayREN is organized around a of the needs of their communities. Based on the representative agency from each of the nine Bay Area member's (i.e., local government's) assessment counties.

of the needs in their communities, they have identified populations that are in need of additional support, and they are designing program activities to better target these populations.

• The innovative solutions tested by BayREN have emerged from discussions with local governments and thus represent local needs. These innovative solutions are wholly designed and implemented by the BayREN members, which are themselves local governments, to fill gaps

3 The criteria are: 1. Activities that utilities cannot or do not intend to undertake; 2. Pilot activities where there is no current utility program offering, and where there is potential for scalability to a broader geographic reach, if successful; and 3. Pilot activities in hard-to-reach markets, whether or not there is a current utility program that may overlap. Note

this criterion was reiterated in D.19-12-021 and expanded the utility programs to also include CCA programs.

#### PORTFOLIO OVERVIEW

#### **RESIDENTAL SECTOR**

BayREN's three residential programs seek to provide an affordable and feasible pathway for underserved communities to benefit from ratepayer programs, rebates and financing to make homes more energy-efficient, healthier, and resilient. The Green Labeling program has the added goal of educating real estate professionals about the attributes of a "green" home.

#### Single Family Home+

The Single Family Home+ program (Home+) provides a variety of service offerings to single family homeowners and renters including rebates for gualifying measures, an online energy evaluation, no-cost energy efficiency kits, in-home education, and direct install services. A central part of this program is free energy advising from accredited building performance professionals (Energy Advisors) that work hand-inhand with customers through the entirety of their energy retrofit project. The Energy Advisors provide unbiased advice, education about the co-benefits of energy efficiency, support with contractor selection, and installation best practices. Program participants work with Home+ participating contractors who are trained in building science, and who are well versed in



Multifamily homes in San Francisco

maximizing energy savings and non-energy benefits, including positive health impacts. Energy Advisors also refer customers to other complementary programs that may be more appropriate. Apart from rebates, the Energy Advisor service is rated highly valuable by program participants.

#### Green Labeling

The Green Labeling program builds on BayREN's work in the single family market by focusing on additional market actors: real estate professionals and HEScore Assessors. Targeted trainings are provided to realtors, appraisers, and lenders to increase their ability to understand, market and evaluate energy efficient and green homes. Through this program, HEScore Assessors are provided training on the Department of Energy's HEScore and are eligible for a rebate for each subsequent score conducted. The goal of the program is to establish integrated, standardized, and aligned green labeling to increase awareness and transparency of residential energy information, thereby supporting and increasing energy savings in the Single Family program.

#### Bay Area Multifamily Enhancements Program

The Bay Area Multifamily Building Enhancements (BAMBE) program design aims to engage multifamily property owners who are sensitive to the barriers of participating in a rebate program and helps them plan and undertake upgrades. BAMBE offers no-cost technical assistance and rebates for multiple-measure energy upgrade scopes that save a minimum percentage of the whole building's energy usage. The program continues to offer a Clean Heating Pathway, which launched in 2020 and provides incentive adders, technical assistance, and phased gas elimination plans for participants with scopes of work that include at least

#### PORTFOLIO OVERVIEW

one electrification measure and no gas-to-gas measure efficiency contractors or "Aggregators" through Recurve improvements. Through the Clean Heating Pathway, the Analytics' (Recurve) FLEXmarket. The program design program seeks to address barriers to electrification in the for the BayREN Business FLEXmarket was finalized and re-launched in late November 2022. The BayREN Business multifamily sector which include insufficient electrical capacity, high material and labor costs, and contractor FLEXmarket quickly had a full pipeline. unfamiliarity with heat pump technology.

Since 2013, BAMBE has provided first priority to properties that meet one or more of the following criteria: contains less than 100 units: is deed restricted or unsubsidized affordable housing; has a resident ownership structure such as a homeowners' association (HOA) or co-op; or, is located within a disadvantaged community. Over the years, BAMBE has continued to deepen its emphasis on breaking down barriers to program access by prioritizing underserved and overburdened property types. In 2022, staff also prepared for modifications in the incentive structure intended to encourage energy efficiency measures with health, heat resilience and/or bill reduction benefits in overburdened communities. 2023.

This innovative water-energy nexus program provides This change, along with a new participation pathway that turnkey utility investment and project installation provides a higher level of project management support services to Bay Area municipal water utilities seeking to to small, independently owned properties, will launch in offer their customers easy access to water-related utility bill savings. It is the first tariff on-water bill program in California. In 2022, Water Upgrades Save began serving COMMERCIAL SECTOR City of Cloverdale residential customers; completed its first City of Sebastopol multifamily project; added Small and Medium Business Commercial two new upgrades to the program; developed offers Small and Medium Business Commercial for municipal, institutional, and commercial water In 2022, the pandemic continued to adversely impact customers; and refined its water utility recruitment the Bay Area's Small and Medium Business (SMB) sector. campaign. Designed to provide centralized utility invest-Many SMB decisionmakers continued to prioritize operament capital and program administration to participating tional aspects that aided economic recovery over energy water utilities, this program has influence in multiple efficiency and renovations. To overcome pandemic markets, including renters and low-income households, related challenges and expand the pool of vendorand offers customers a simple and attractive path to driven projects, the BayREN Business program pivoted install water-saving technologies. away from a single-implementer model and began redesigning the program to use multiple energy

#### **CROSS-CUTTING SECTOR**

#### Codes & Standards

The Codes and Standards program helps Bay Area local governments to increase energy performance of buildings by improving energy code compliance and increasing adoption of local energy policies. The program also serves as a bridge between local governments and the California Energy Commission to ensure that the voice of local governments is heard when state policies are developed.

#### Water Upgrades Save



# **2022 Programs**

#### RESIDENTIAL

#### SINGLE FAMILY HOME+

subsequent doubling of kWh savings (2.51 GW to 5.07 GW) compared to 2021. StopWaste (as the Alameda The Home+ program contributes to the overall County BayREN member) continued to administer the BayREN mission by reaching underserved populations, Mid-stream Heat Pump Water Heater project designed specifically moderate-income single family houseto increase the use of heat pump water heaters (HPWH) holds, defined as households that are above incomein the region.<sup>4</sup> This effort and the seamless coordinagualified program thresholds and below median tion with Home+ for enrollment and rebate processing income, and households whose primary language resulted in a 127% increase in heat pump water heaters is not English. With the launch of several local, stateinstalled (from 373 in 2021 to 845 in 2022). wide and federal programs to address the moderate

income population, BayREN has either referred households that are eligible to these programs such as the Home Energy Savings program with MCE, or integrated rebates into the package that are offered such as BlocPower's programs in Oakland, Menlo Park, and San Jose as they consolidated public and private financing. Additionally, with the expected launch of the Technology and Equipment for Clean Heating (TECH) and Self Generation Incentive Program (SGIP), both of which have moderate income adders, and the state's Equitable Building Decarbonization Program, and the federal Inflation Reduction Act (IRA) upfront discounts, BayREN's Home+ role will likely evolve to

leverage Energy Advisors to help direct people to the

The Home+ program offers an Energy Advisor service, programs that suit them best. which operates as an impartial help line and directs The Home+ program continues to offer an electrificaresidents to resources, whether Home+ or other tion pathway that allows eligible customers to receive complementary programs. Energy Advisors responded incentives for switching from natural gas fueled space to 5,270 inquiries and made 1,314 referrals to compleheating, water heating, clothes dryers and cooking mentary programs in 2022. appliances to cleaner, highly efficient electric alternatives. Due to partnerships with local Community Choice Aggregators (CCAs) and the launch of the statewide TECH, the program has seen a 246% increase in electrification measures (from 656 to 1,611) and

4 The Mid-stream HPWH program launched in May 2020 and provides incentives to contractors who install HPWHs in eligible homes in territories covered by Marin Clean Energy and East Bay Community Energy, including Marin, Napa, Solano, Contra Costa, and Alameda.

#### 2022 PROGRAM FOCUS

- Reached local difficult-toserve customers
- Collaborated with local partners on regional outreach
- Prioritized engagement with
- Spanish and Chinese
  - Media

#### **Energy Benefits (Single Family** Home+)

In 2022, more than 3,861 homes made 8,463 energy efficiency and electrification improvements through the Home+ program, resulting in incentive payments of over \$5 million. Additionally, 2,057 single family homes were upgraded with direct install and energy efficiency kit measures such as faucet aerators, high efficiency showerheads, LEDs, and advanced power strips. Participants saved a total of 5.1 gross gigawatt-hours (GWh) and 160,775 gross therms, with 1.21 gross GWh attributed to fuel substitution measures.

#### Non-Energy Benefits Energy

#### Benefits (Single Family Home+)



#### Gaps Being Filled (Single Family Home+)

Home+ continued to address local difficult to serve populations in the following ways:

- Building awareness of BayREN and its rebates through ads and feature interviews on Chinese and Spanish media. These resulted in 4,318,138 impressions with Telemundo, 3,689,151 from Univision and 705,645 from KTSF. In collaboration with these channels, BayREN also recorded several interviews and feature segments that provided an in depth explanation of the benefits of making energy efficiency and electrification improvements, including two 6 minute segments on Telemundo's Acceso Total show featuring a contractor and a chef cooking on induction, one 24 minute interview on Univision's Contigo highlighting the BayREN Home+ program and six 8-minute interviews with KTSF's Business and Lifestyle show on various energy and health related topics.
- Hosting one induction workshop in Cantonese and one in Spanish with local chefs that were simulcast online. BayREN was able to leverage the celebrity status of collaborator Martin Yan to garner earned media opportunities with Chinese radio in separate 30-minute Cantonese interviews and hour-long Mandarin interviews broadcast throughout the Bay Area. BayREN partnered with local media personality Glorybella Orellano to host the Spanish workshop and leveraged her existing brand to promote induction cooking.
- Partnering with Rising Sun, a local nonprofit organization that employs local youth to conduct basic home energy assessments and install energy and water saving fixtures, to complete 2,057"Green

House Calls". This year, for the first time ever, the assessments were completed both in-person and virtually via an online survey and follow-up call. If conducted in-person, residents received energy efficient devices in real time, having them installed in the moment. If conducted virtually, residents received a customized energy efficiency kit through the mail. The energy and water savings equate to an annual reduction of 575,129 kWH of electricity, 8,735 therms of heat, and 1,817,852 gallons of water. The partnership focuses on underserved audiences, resulting in 39% of respondents coming from households where a non-English language is spoken and 69% (893/2,412) of respondents identifying as either low income or moderate income.

Collaborating with programs like BlocPower and Peninsula Clean Energy's Home Upgrade program, who focus on serving moderate income households. These programs leveraged the BayREN rebates and contractor base among other incentives and financing to provide no or low-cost direct installation of measures.

#### Local Government Levers (Single Family Home+)

The local governments that comprise BayREN have been utilizing their credibility, partnership building capacity and access to data to promote the program. For Home+, our county partners were able to send letters on local government letterhead to underserved audiences (moderate income and languages other than English) to inform them of program offerings. Often, these letters included mentions of complementary programs such as Green House Calls, and promoted relevant webinars, including Spanish language events.

#### 2022 PROGRAMS

The anticipated launch of several state and federal energy electrification. BayREN will explore how to facilitate those efficiency and electrification programs has also increased connections through outreach to specialty trades. demand for trained and vetted contractors to install these BayREN Value Pillar 2: Serving Local Difficult to measures. To help facilitate this market development, the Serve Populations local counties have increasingly focused their efforts on With state (TECH and SGIP) and federal (IRA) incentive contractor outreach and education through communicaprograms designed to include low- and moderate-intions and events that augment the workforce. The councome adders for participation as well as individual CCA ties have continued to build relationships with the local programs offering direct install for these same populacontractor and trade associations in their jurisdiction but tions (MCE Home Energy Savings, PCE Home Upgrade) and have also sent mailers promoting events that provide even municipal bulk upgrade programs (BlocPower in East information on all the upcoming incentive programs to Bay, Menlo Park, and San Jose), BayREN's role will evolve every eligible contractor in their county. Some counties are to serve as an information source to direct people to the also engaging training centers and community colleges relevant programs. Because many of these programs layer to inform their curriculum and create pathways to careers in Home+ rebates, connect to financing and other private with our participating contractors through job fairs and capital, and/or offer additional non-energy services, it is guest lectures. often best to direct moderate income homeowners to this simpler path.

#### Future Opportunities (Single Family Home+)

## Human Infrastructure

BayREN also recognizes that there continues to be a gap in BayREN Value Pillar 1: Building Organizational & resources available in different languages. Beyond translation of materials, there is often a lack of media coverage and BayREN will continue to work with other program partners, contractors who can provide service in a language other especially the Mid-stream HPWH program and TECH initiathan English. BayREN will continue to prioritize outreach in tive to conduct outreach to manufacturers and distribu-Spanish, Chinese and Vietnamese through media outlets tors. Currently, these parties are participating in an Energy with paid ads and feature interviews. We will also continue Star Manufacturers Action Council program to provide to engage with local community-based organizations to online trainings to installers. BayREN also recognizes the reach contractors that are embedded in these communeed to provide information about programs and technical nities to assist them with on-boarding into the Home+ trainings in different languages, and is working with cities program and identifying relevant training opportunities. and counties to engage with community-based organizations to organize events that address this need especially BayREN Value Pillar 3: Testing Innovative Solutions in Spanish and Chinese.

BayREN has also determined that there is a great need for a trained workforce as several participating contractors have indicated that they are unable to hire in order to grow their capacity. The program will continue to engage with job training providers, educational institutions and workforce development organizations to create pathways into energy efficiency and electrification careers. Since most training programs have focused on a pathway into single trades, often in commercial, industrial or new home construction, we will support the development of trainings that fit the multi-disciplinary nature of most home energy upgrades. There was also a great need expressed by the contractors for support trades, such as electricians and raters who do not officially enroll in the Home+ program but provide services necessary to complete projects, especially for

BayREN will continue to collaborate with the new state and federal programs to integrate the application process for contractors. As more details about the IRA HEEHRA program emerges, BayREN will strive to minimize the work and confusion that is often associated with the layering of several programs.

The program will also focus on highlighting and replicating the innovative solutions that have been developed by our contractors, such as using a loaner gas water heater to bridge the time necessary to upgrade wiring sufficient for a heat pump water heater in an emergency replacement situation. Furthermore, the development of the 120V plug-in heat pump water heaters offers another potential solution for emergency replacement.

#### INDUCTION COOKING IS FOR EVERYONE!

In many households, the kitchen is the heart of the home, and BayREN recognizes the importance of making it an enjoyable and safe place for everyone. At the beginning of 2022, BayREN increased its induction cooktop rebate, from \$300 to \$750, to help homeowners and renters make the switch. Compared to cooking with gas, induction is proven to be safer, more efficient, and more precise; the appeal of induction is best understood through live demonstrations. 2022 marked the beginning of an increased effort to show case the versatility of induction cooking through events featuring a variety of cuisines and cultures. BayREN partnered with local legends including Chef Zacarias Martin from Los Molcajetes Bar & Grill, celebrity Chef Martin Yan, and Chef Rachelle Boucher to explore and highlight diverse cuisines, including Cantonese, Jalisco-style Mexican, and more. The chefs showed us that induction cooking is compatible across many techniques that require high heat, such as wok cooking, and low heat for simmering sauces. Through these demos, audience members learned how to fry fish in traditional Hong Kong-style and make Mexican desserts for winter holidays.

Beyond the precision and efficiency of induction cooking, it can also be a healthier and safer alternative to cooking with gas. The audience marveled in awe when Chef Zacarias Martin proved that he could place a napkin on the cooktop surface without fear of burning. During his demonstration, Chef Yan explained that gas cooktops can contribute to poor indoor air quality, especially when not properly ventilated. Through these demonstrations, BayREN aimed to show people from diverse backgrounds that induction cooking is for everyone, and that rebates make the technology accessible to a much wider audience!



#### 2022 PROGRAMS

**GREEN LABELING** a barrier to wide scale adoption. Audit reports also do not provide for an easy to understand, direct compar-In California, improving the energy efficiency of existing ison between homes like the HEScore offers with its 1 residential buildings is an urgent priority for state, to 10 scale. The HEScore and report can be useful when regional and local governments. Making significant and buying or selling homes as a comparison tool or to idenlasting reductions in residential energy use requires tify improvements that can be made before embarking sustained, multifaceted interventions to motivate the on a home renovation. Other than by BayREN, HES is not public to invest in energy efficiency and other green offered in the Bay Area. home improvements. In support of goals to improve the The Green Labeling program's electrification checklist energy efficiency of existing buildings, BayREN's Green fills a gap in training the current workforce on newer Labeling program is helping to build capacity by training real estate professionals to understand the benefits of electrification technologies and what makes a house a good fit for the switch from gas to electric appliances. an energy efficient home. By understanding these bene-Collection of information both through the HEScore and fits, agents can effectively market green homes at the

time of sale and communicate with their clients about the benefits of energy efficient upgrades in addition to cosmetic improvements to a home. The program is also promoting and scaling mechanisms (e.g., the DOE's HEScore) that make home energy assets<sup>5</sup> transparent.

The Green Labeling program encourages energy efficient investments at significant momentsthe time of a home's sale, before a major renovation, or as a starting point to a homeowner's energy efficiency journey. Making these investments at critical points in

2022 PROGRAM FOCUS Increased electrification recommendations Enrolled assessors in underserved counties

time will have a long-term effect on both the buildings and the larger community.

#### Gaps Being Filled (Green Labeling)

While homeowners may know that their house is drafty or uncomfortable, they may not know exactly where to begin to make energy efficiency improvements, or how their home compares to similar ones. The HEScore is as a low-cost tool to close this information gap. While full energy audits can provide a wealth of detailed information, the cost and length of time to complete can be

5 HES evaluates the assets of a home (appliances, insulation, windows, etc.) to determine the efficiency of a home. On January 15, 2022, the incentive was decreased to \$50 per home.

6

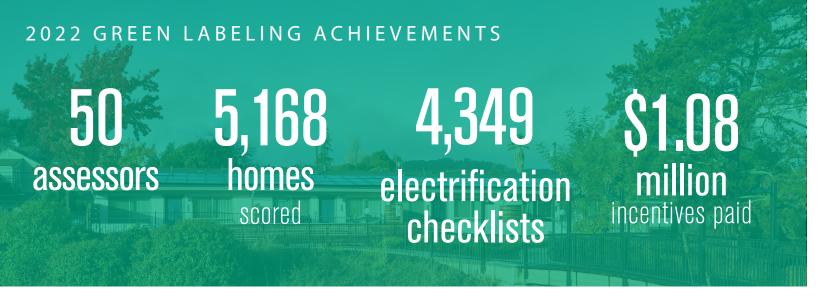
Returned to in-person real estate trainings

the electrification checklist provides accurate information about the Bay Area's housing stock that can help inform policy and how best to target homes for efficiency upgrades.

#### Piloting of Activities (Green Labeling)

In August 2020, the Green Labeling program launched an electrification checklist as an addendum to the HEScore. This pilot was developed in response to the State's efforts to decarbonize buildings and Assessors' interest in learning more about electrification. To complete the checklist, Assessors collect additional data points that relate to the home's readiness for electrification such as electrical panel

capacity, stove and dryer fuel types, and information about the location of the hot water heater. Based on this data Assessors are trained on what makes a home a "good" or a "great" fit for electrification recommendations. If the checklist is completed, the Assessor receives a \$50 bonus incentive per home.<sup>6</sup> The City of Berkeley made the electrification checklist a mandatory part of its Building Emissions Savings Ordinance (BESO).



A report highlighting the first 17 months (August 2020 to December 2021) of the electrification checklist was published in March 2022.<sup>7</sup> This report analyzed over 4,000 checklists. Highlighted trends include an overall increase in electrification and decrease in natural gas recommendations to homeowners and a greater like-lihood of Assessors recommending electrification measures over natural gas when completing a check-list compared to those who did not. The report also gleaned helpful information on the housing stock, including panel sizes, locations of water heaters, and appliance fuel types to help Assessors understand when single-measure or whole-home electrification may be appropriate.

In 2022, Assessors completed electrification checklists with 84% of HEScores. The total number of checklists collected is now over 9,000. Trends continue to show an increase in recommendations for heat pumps and induction cooking, with induction cooking rising to the third most common recommendation in the program. Additionally, homes that received an electrification checklist were significantly more likely to be recommended for induction stoves and heat pump heating/cooling, water heating, and clothes drying than those that did not receive a checklist. The electrification checklist will continue to be offered as an optional addendum to the HEScore through BayREN.

#### Local Government Levers (Green Labeling)

The Green Labeling program utilizes local governments for outreach and relationship building. As the audience for the HEScore largely overlaps with the Home+ program, local governments discuss the HEScore at homeowner workshops. The program also relies on local governments for communication and partnership with local associations of realtors. This relationship building is useful in finding co-hosts for real estate trainings and helps to develop local realtors as BayREN stakeholders who may inform their clients about HES, Home+ rebates, or other BayREN programs. Additionally, the Green Labeling program works closely with jurisdictions who have or are considering using HEScore as part of a mandatory ordinance, such as the City of Berkeley's BESO and the City of Piedmont's existing building reach code, on how the Score can help them achieve their goals. As such, there is ongoing collaboration with the BayREN Codes and Standards program.

#### Future Opportunities (Green Labeling)

## BayREN Value Pillar 1: Building Organizational & Human Infrastructure

In 2022, the Green Labeling program continued to build the capacity of real estate professionals to accurately value and market energy efficiency in single family homes through trainings and partnerships. In addition to increasing the number of participating Assessors by 47%, from 34 in 2021 to 50 in 2022, and continuing a core offering of popular real estate trainings and developing new trainings that meet market demand while deepening engagement by creating opportunities to have real estate professionals

#### Home Energy Score:

A Home Energy Score Assessor will collect information during a home inspection walk-through and score your home on a scale of 1-10.



A score of 1 indicates the home needs extensive energy improvements

return to BayREN for more information. The program continues to foster existing relationships – with both Assessors and home inspectors – to increase the number of HEScores and improve accessibility in all nine Bay Area counties. In 2022, an HEScore bootcamp was held in Sonoma County, targeting potential Assessors in Napa, Marin, and Sonoma counties where there are fewer Assessors who serve the region and/or have business addresses in one of those counties. The program successfully enrolled six new Assessors across five companies in those targeted areas. Most of those Assessors have begun conducting scores.

## BayREN Value Pillar 3: Testing Innovative Solutions

In 2022 the Green Labeling program continued to test the HEScore as an effective tool for increasing energy transparency in single family homes. As a result, the program received the Department of Energy HEScore Partner innovation award in 2020 and 2023 for successfully building and expanding a voluntary HEScore program in the nine-county San Francisco Bay Area, with over 17,000 scores performed since 2015. In 2023, the Green Labeling program intends to increase the uptake of the HEScore and look for opportunities to improve the Score and HEScore Report to provide more value as a voluntary informational tool, but also potentially for building code applications.



A score of 1 indicates the home needs extensive energy improvements

#### REBUILDING RELATIONSHIPS POST COVID

In 2022, the Green Labeling program returned to inperson real estate trainings, with the first since 2020 held at the Sonoma Clean Power Advanced Energy Center in Santa Rosa. To mark the special occasion and further immerse the 20 attendees into the topic of energy efficiency and electrification, real estate agents received a tour of the center, highlighting heat pump technologies that they learned about in class, listened to a Home+ contractor give a brief presentation about home electrification, and ended the two-day training with an induction cooking demonstration and delicious food from one of our chef partners, Rachelle Boucher. Real estate agents had a chance to connect with BayREN staff and the training team in a new way and the excitement in the room was palpable. One real estate agent even checked out an induction hob from Sonoma Clean Power to try at home. After several years of virtual training, this event highlighted the importance of relationship building and hands-on experiences in creating market transformation.

<sup>7</sup> https://www.bayren.org/sites/default/files/2022-03/BayREN%20Electrification%20Checklist%20 Report\_03.07.2022.pdf

#### 2022 PROGRAMS

#### **BAY AREA MULTIFAMILY ENHANCEMENTS PROGRAM**

The BAMBE program contributes to the overall BayREN mission by reaching multifamily communities that are often underserved by traditional programs such as those in small (less than 100 unit) or owner-occupied multifamily (MF) buildings. Since 2020, the program has used a set of targeting criteria to ensure the prioritization of multifamily property types that energy efficiency programs have not served well in the past. A property meets the targeting criteria if it:

- Contains less than 100 units •
- Is a deed-restricted or unsubsidized affordable property (Unsubsidized Affordable Housing ("UAH", aka Naturally Occurring Affordable Housing (NOAH)
- Has a resident ownership structure such as a Homeowners' Association (HOA) or co-op
- Is located within a disadvantaged community (determined by the AB 1550 Low-Income Communities map)

Properties that do not meet at least one of these criteria are put on a waitlist and admitted into the queue periodically if there is availability in the pipeline.

In addition, the program offers a zero net carbon (ZNC) pathway for

multifamily buildings. Through the administration of the Clean Heating Pathway (CHP), the program seeks to address barriers to electrification in the multifamily sector which include insufficient electrical capacity, high material and labor costs, and contractor unfamiliarity with heat pump technology.

#### **Energy Benefits to Customers (BAMBE)**

The BAMBE program has maintained its popularity since inception in 2013 with over 45,000 units upgraded, totaling over 600 projects. In 2022, 20 projects were undertaken, representing 1,755 upgraded units, receiving more than \$1.38 million in incentives, leading to 0.85 gross GWh and 87,000 gross therms saved.

#### Non-Energy Benefits to Customers (BAMBE)

BAMBE provides no-cost technical assistance and complimentary referrals for projects that do not meet our criteria. In 2022, 150 properties with 10,145 units submitted interest forms. Of those, the program provided technical assistance to 91 projects (6,555

> units) including 6 projects (135 units) that have already reserved a rebate and are in construction. An additional 17 projects (889 units) were deemed ineligible and referred to the BayREN Home+ program or other multifamily programs like MCE, PG&E, or local energy watch programs. Finally, 29 projects (2,192 units) were unresponsive and are no longer considered active leads. Additionally, two participants received financing technical assistance.

#### Gaps Being Filled (BAMBE)

BAMBE's targeting criteria, described above, ensures that technical assistance and rebates are prioritized to those multifamily communities that have struggled to access energy efficiency programs due to program design

and delivery. In 2022, 100% of completed projects met at least one targeting criteria, and 65% met multiple criteria.

#### Local Government Levers (BAMBE)

BayREN member agencies, viewed as trusted messengers, conducted program outreach using available data. In 2021 and 2022, BayREN worked with two county public health agencies, and the Bay Area Air Quality Management District (BAAQMD) to secure a \$2 million grant that will be used to launch the Bay Area

#### 2022 BAMBE ACHIEVEMENTS

# **1,755** units upgraded 20 projects

Healthy Homes Initiative (BAHHI). BAHHI will levera the BAMBE program to improve indoor air quality families over-burdened by air pollution as well as tho with family members living with asthma.

#### Future Opportunities (BAMBE)

#### BayREN Value Pillar 2: Serving Local Difficult Serve Populations

Unsubsidized Affordable Housing ("UAH", aka NOA buildings have not been well served by multifam energy programs because programs have had difficul identifying them, and owners have fewer resources engage and pay out-of-pocket costs associated wi upgrade projects. The issue of identification stems fro the lack of a consistent definition and data. Through pilots with San Mateo and Alameda Counties, t BAMBE program engaged UAH renters and owners gain insight that helped BayREN and other programs of the learnings from this project. better identify and serve the owners and residents of UAH.

We found that UAH renters/residents often are long Solutions term, having lived in their units for many years. They BayREN established a partnership with Sonoma Clean often live in multi-generational homes that may be Power (SCP) in 2021 intended to help overcome a overcrowded and share a sense of community with their substantial barrier to electrification - insufficient and neighbors. These renters may be undocumented and aging electrical infrastructure. Through this partnerfear the presence of government programs aimed at ship, in 2022, Sonoma Clean Power and BAMBE teed upgrading their properties that could lead to displaceup three projects for panel upgrade incentives in SCP's ment or eviction. service territory. This partnership is a pilot, and BAMBE UAH buildings are often in need of maintenance hopes to continue to utilize similar partnerships to and repairs outside of the traditional project scopes enable electrical upgrades throughout a wider service provided by energy programs. Some of these issues territory in the future.

include faulty plumbing and electrical infrastructure,

https://www.aceee.org/toolkit/2022/11/energy-equity-renters-toolkit 8

2022 PROGRAM

FOCUS

Prioritized difficult to serve

communities

Supported the launch

of the Bay Area Healthy

**Homes Initiative** 

Assisted participants

with cash flow issues

through phased

incentives

Launched NOAH

stakeholder

engagement

# \$1.38 million incentives paid

# of projects met at lease one targeting criteria

ge for	inadequate ventilation leading to mold, and water intrusion issues through the building envelope.
to	We integrated what we learned from these listening sessions into our incentive redesign and intend to keep the lines of communication open so our program can serve the needs of UAH residents, owners, and buildings.
H) ily to ith gh he	BAMBE staff was part of a team that was selected along with only four others nationally to receive tech- nical assistance on energy equity for renters from the American Council for an Energy Efficiency Economy (ACEEE). Using a combination of primary and secondary research, ACEEE developed a toolkit containing custom- ized policy recommendations on how to promote and retain affordability when upgrading and electrifying
to	rental housing. <sup>8</sup> The program has shared this toolkit
ns	with local governments and intends to integrate some

## BayREN Value Pillar 3: Testing Innovative

#### **REDESIGNING BAMBE'S INCENTIVE STRUCTURE**

In 2022, the BAMBE program put significant effort into completely redesigning its incentive structure to be more equitable by providing substantially increased incentives for measures that positively impact residents by:

- Increasing indoor air quality in areas with high asthma rates
- Increase building resilience to high heat events by improving the building envelope and provide cooling through heat pump HVAC systems
- Lower utility bill in areas with high housing burdens

The program developed an accompanying public facing map that clearly show census tracts that gualify for increased incentives of adders.<sup>9</sup>

9 The map is linked here: https://slipstreaminc.maps.arcgis. com/apps/instant/lookup/index.html?appid=95f9ade124d745f5add7323e93cbfb9c&find=401%2520Vernon%2520St%252C%2520Oakland%252C%2520CA%252C%252094610%252C%2520USA



#### COMMERCIAL

#### SMALL AND MEDIUM BUSINESS (SMB) COMMERCIAL

BayREN Business, the Small and Medium Business (SMB) Deploying the P4P design through Recurve's FLEXmarket Commercial Program, began 2022 with a priority focus on has additional benefits. First, the FLEXmarket is existing; hard-to-reach (HTR) and SMB in disadvantaged commuproviding a shortened start-up time and reduced initial nities (DAC). SMBs are a local and difficult to serve (LDTS) cost for BayREN. Next, rather than relying on a single population. BayREN recognizes SMBs if they meet one of implementer, Recurve's FLEXmarket works with many two criteria: Aggregators that each have their own business models and measures. While traditional bidding and contracting Less than 50,000 square feet in size processes are challenging for some Aggregators to partic-Use less than 500,000 kWh per year and use less than ipate in traditional incentive programs, the FLEXmarket 250,000 therms per year removes many of the barriers to Aggregator participa-

A business is considered HTR if it is geographically located in a DAC and meets one of the criteria below:<sup>10</sup>

- Language: Primary language spoken is other than English
- Size: Has less than ten employees and/or classified as "Very Small" (customers whose annual electric demand is less than 20 kW or whose annual gas consumption is less than 10,000 therms)
- Leased or rented facilities -Investments in improvements to a facility rented or leased by a participating business customer Alternately, if a business is located outside of a DAC, it must meet all three criteria above to be qualified as a HTR business.

BayREN Business FLEXmarket is FLEXmarket is leveraging the same data used by PG&E's piloting the use of pay-for-performance (P4P) incentives Market Access Program, which also operates on the to engage Aggregators to serve the SMB sector. A perfor-FLEXmarket, creating data consistency across programs. mance-based model aligns rebate amounts with actual To catalyze interest in serving SMB sector, the BayREN energy usage over 12 months and offers several bene-Business FLEXmarket offered high incentives to fits. First, a performance-based approach provides SMB Aggregators for a limited time. The high incentives participants with the ability to obtain energy savings included a 3x multiplier for SMB and a 7x multiplier for with lower or no upfront costs. Next, Aggregators can HTR SMB. Per the BayREN Business Implementation offer flexible solutions that shield the customer (and Manual, upon the reservation of 40 percent of the incenratepayers) from paying for expected savings that fail tive budget, these high incentives would be re-evaluto materialize. Also, it encourages maximizing savings ated and potentially lowered. from a holistic set of measures. Lastly, because the post-

10 Definition per CPUC D.18-05-041 page 46.

retrofit monitoring period is 12 months, this model leads to sustained energy savings.

#### 2022 PROGRAM FOCUS

- Offered rebate kickers for HTR businesses
- Secured access to meter data
- Targeted hard-to-reach and disadvantaged
- Continued to deploy a performance-based approach to serving SMB

tion. Several of the BayREN Business FLEXmarket Aggregators are themselves small businesses. Allowing for a diversity of implementers helps to better meet the diverse needs of SMB.

Accessing metered data is essential for the BayREN Business FLEXmarket. Obtaining data was a protracted process throughout 2022 due to administrative processes. Therefore, in order to launch without more delays, the BayREN Business FLEXmarket launched without full access to meter data using a deemed approach and a plan to switch to P4P approach when the meter data became available. Data became available shortly after launch and all the projects were redirected back to a P4P approach. BayREN Business

#### 2022 SMB COMMERCIAL ACHIEVEMENTS

### Testing innovative performancebased models to engage SMBs



Re-launched as BayREN Business FLEXmarket

The BayREN Business FLEXmarket re-launched in Q4 of 2022. BayREN and Recurve issued a joint press release on November 15, 2022 and conducted a kickoff webinar for Aggregators on November 30, 2022. On December 21, 2022 - only about three weeks later - Recurve notified the program that the pipeline was full.

With feedback from Aggregators, Counties, and other stakeholders, additional changes are planned to the BayREN Business FLEXmarket in early 2023. The proposed changes include revising eligibility criteria to better target the micro and small businesses BayREN is intended to serve; reducing incentive levels to serve more businesses; deleting or tightening all self-attested criteria; and ensuring systems to track the incentive budget are in place. Aggregators have indicated they have adjusted their business models to serve this sector and have many more SMB and HTR SMB.

## Energy Benefits to Customers (BayREN Business FLEXmarket)

The BayREN Business FLEXmarket did not have complete projects in 2022, thus there are no energy savings to report for 2022.

## Non-Energy Benefits to Customers (BayREN Business FLEXmarket)

The BayREN Business FLEXmarket did not complete projects in 2022. Through the BayREN website, nearly 100 businesses have expressed interest in learning more about the BayREN Business FLEXmarket. The BayREN Business FLEXmarket consultant vetted the leads and referred them to other energy efficiency and financing programs when they were a better fit.

#### Gaps Being Filled (BayREN Business FLEXmarket)

Despite the unforeseen challenges, the BayREN Business

FLEXmarket was able to fill gaps in 2022. Specifically, as PG&E's direct-install program closed in August 2022, BayREN Business FLEXmarket became the only SMB program remaining in the Bay Area.

Local Government Levers (BayREN Business FLEXmarket) As part of an initial push to recruit Aggregators, three BayREN Counties conducted outreach to local contractors, some participated in PG&E local government partnerships in the past.

#### Future Opportunities (BayREN Business FLEXmarket)

### BayREN Value Pillar 2: Serving Local Difficult to Serve Populations

The BayREN Business FLEXmarket has a focus on HTR SMBs. In 2022, BayREN joined Recurve's FLEXmarket. Instead of relying on a single implementer, the BayREN Business FLEXmarket had access to multiple Aggregators, with various skillsets and sector-focus. Further, the BayREN Business FLEXmarket introduced incentive rates, such as HTR kickers, to entice not only participants, but also new Aggregators into the BayREN Business FLEXmarket. The BayREN Business FLEXmarket received one HTR SMB project submission in its first batch of projects.

#### BayREN Value Pillar 3: Testing Innovative Solutions

Common to large and industrial commercial sectors, the P4P approach is novel to the SMB market. As such, in the future, the BayREN Business FLEXmarket will continue to test – and refine – the P4P approach to this market segment. In discussions with local Community Choice Aggregators (CCAs), one CCA has indicated interest in working with the BayREN Business FLEXmarket to pilot incorporating electrification measures and incentives into its future program. This idea will be further explored in 2023 after the program re-opens and achieves a steady state.

#### ALIGNING EQUITABLE BUILDING DECARBONIZATION EFFORTS

The Bay Area has been a leader in advancing innovative energy policy with approximately 40 jurisdictions adopting some form of all electric or electric preferred reach code for new residential construction in the last few years. BayREN's Codes & Standards Program provides forums and resources for cities and counties interested in adopting reach codes. Additionally, BayREN has recently expanded our programs with electrification measures designed to support the shift to building decarbonization in existing buildings, particularly in multifamily and single-family homes. BayREN is also a supporting partner of the Switch is On Campaign, a statewide effort to raise awareness and support the transition to all electric buildings led by the Building Decarbonization Coalition.

To meet the needs of all 109 Bay Area jurisdictions, BayREN currently provides incentives and rebates for high efficiency gas appliances, though the incentive amount was significantly reduced as what the implementation of gas measures. While BayREN understands and supports the shift to all electric buildings, we also recognize the need to balance and manage the tensions between moving customers to all electric and serving homeowners and renters who cannot afford or easily implement electrification measures. For our customers who need to

The Bay Area has been a leader in advancing innovative energy policy with approximately 40 jurisdictions adopting some form of all electric or electric preferred reach code for new residential construction in the last few years. BayREN's Codes & Standards Program provides forums and

> BayREN's efforts are aligned with both state and regional efforts to transition our new and existing buildings to all-electric. The California Air Resources Board (CARB) mandated that by 2030, water heaters and furnaces will need to be zero-emission appliances. The Bay Area Air Quality Management District (BAAQMD) recently amended Building Appliance Rules 9-4 and 9-6 to establish zero-NOx point of sale emissions standards for small space and water heating systems. The amendments will take effect in 2027-2031 depending on the size and type of system.

> These amendments and state mandates are aligned with BayREN's efforts and our goal to equitably end residential rebates for natural gas appliances. BayREN plans to continue to coordinate with BAAQMD to both help inform their efforts and to ensure that our timeline to end rebates for residential natural gas appliances provides consistency and certainty for the Bay Area market as we transition to zero emission appliances for all.

#### CROSS-CUTTING SECTOR

#### **CODES & STANDARDS**

The Codes & Standards (Codes) program works directly with local governments and their staff. This program contributes to the overall BayREN goal of GHG reductions and energy savings by supporting Bay Area local governments to more effectively and efficiently develop and implement state and local energy codes and policies. As part of this work, the Codes program aims to increase the knowledge that local government building department staff have of the California Energy Code and relevant reach codes, and to improve their ability to enforce these codes by sharing best

practices and providing resources. In addition, the Program supports and enables local government staff efforts to draft and adopt local energy policies and reach codes through a variety of mechanisms. Finally, the Program works to connect local and state efforts, so that local staff are aware of work occurring at the state level, and state agencies are aware of challenges and opportunities at the local level. BayREN's relationships with local governments puts us in a unique position to work with local government building departments and energy policy staff.

#### Gaps Being Filled (Codes & Standards)

BayREN's Codes program has several activities underway, all designed to fill gaps that our local government members have identified. For example, our trainings are almost exclusively for local building department staff and are designed to recognize and address their constraints. Each training is relatively short (60-90 minutes) and focuses on best practices and approaches that attendees can use to make the most out of available time. In 2022, we updated our training curriculums and resource materials from the 2019 Energy Code to the 2022 Energy Code. In addition, we added one new course on "Residential Load Calcs and Duct Design for Building Departments."

Another gap addressed in 2022 was the need for improved permitting processes for HPWHs. BayREN continued collaboration with the statewide TECH initiative authorized under Senate Bill (SB) 1477, and particularly the Permitting Pilot Program, on this issue. BayREN and TECH collaborated with Bay Area local government staff and other stakeholders to develop resources intended to smooth and shorten the permitting process for HPWH. Those resources were posted on the BayREN and TECH websites during 2022 and are currently being tested by local governments.

The Program also continued to host guarterly forums,

which provide information for local government staff on new or current topics of interest, as well as opportunities for different stakeholders to connect and share their perspectives. These fill a gap by providing information and networking opportunities for local government staff to support them in their efforts to develop, adopt, and implement policies and ordinances related to energy use and greenhouse gas emissions. The events are free and open to all, and in addition to local government staff, attendees regularly include staff from state and regional agencies, building professionals, energy consultants, and others with an interest in the topic, creating opportunities for connection and cross-education.

Forums provide information about energy-related topics of interest to local government staff and help build their knowledge of these issues, the opportunities they provide, and their complexities. The number of attendees at BayREN Forums has been steadily increasing, and in 2022, the average number of attendees at each forum increased to over 180 participants. Forum topics this year were:

Heat Pumps for Water and Space Heating: From the Technical to Real World Experience

- Connecting Housing and Energy: Implementing Energy Efficiency and Electrification in Multifamily Buildings
- Performance Standards: A Tool to Decarbonize Buildings
- Decarbonizing Rental Housing While Protecting Tenants

Another gap that was filled was a need for introductory information about reach codes. Local government staff requested this at a meeting in late 2021, and in 2022, BayREN worked together with the Statewide Investor-Owned Utilities' Reach Code Program to develop a fivepart webinar series to fill this need. The 90-minute webinars were offered in January, February, March, April, and September and averaged over 100 attendees per session. This effort highlights the BayREN's responsiveness to our local governments as well as the strong collaborative relationship BayREN has with PG&E.

The Codes program also provides the following resources and services, which are aimed at the gaps summarized below:

- Municipal ZNE/ZNC Technical Assistance -This program provides free engineering technical assistance to local governments interested in completing a ZNE/ZNC municipal building project, helping them minimize energy use and find opportunities for renewables to provide that energy. The program is designed to inform local government staff about how to develop ZNE/ZNC projects in order to encourage adoption of ZNE/ZNC policies and provide opportunities for local governments to lead by example. In 2022, this program assessed and provided recommendations for 10 buildings.
- Energy Policy and Reach Code Working Group -Local government staff have the opportunity to come together every other month to hear about new resources related to energy policies and connect with each other to compare notes and learn from peers. Staff from 30 Bay Area jurisdictions attended at least one of these meetings in 2022.
- Permit Guides and Assistance Sheets These are short guides which can be used as a handout at the counter (permit guides) or as a guick reference for building department staff (assistance sheets), on topics where a need has been identified.

2022 PROGRAM

FOCUS

Developed and offered

Reach Code Newcomers

Webinar Series

Updated training curriculum

and resource materials to

the 2022 Energy Code

Offered first hybrid forum

since the pandemic

#### 2022 C&S ACHIEVEMENTS

734 participants in quarterly forums

> 744 attendees at 30 trainings

> > 6 working groups

45 jurisdictions adopted reach codes

#### CREATING STRONGER COMMUNITIES THROUGH LIBRARIES

Libraries have always been vital community hubs for learning and development. As temperatures continue to rise and climate hazards become more prevalent in the Bay Area, libraries can also serve as integral locations to help the community stay safe during these increasingly common extreme weather events. To aid in the development of these community resources, BayREN, in partnership with the Bay Area Climate Adaptation Network (BayCAN) and the American Society of Adaptation Professionals (ASAP), launched a pilot initiative in November 2022 to develop a network of energy efficient and resilient local libraries. The initiative, also known as the Resilient Libraries Network, aims to reduce energy use of selected local libraries and transform them into Community Resilience Centers (CRCs) to deliver resources based on local needs before, during and after natural hazard-related events.

Six Bay Area libraries were selected to participate, with priority given to branches that will serve communities who are most impacted by climate change. The participant list includes:

- Marin County Free Library branches in Fairfax and Novato
- East Palo Alto Library
- Biblioteca Latinoamericana Library in San José
- Oakland Public Library's West Oakland and 81st Avenue Branches

The pilot program provides free engineering technical assistance and recommendations for participating libraries through the Codes & Standards Programs Zero Net Energy/Zero Net Carbon Technical Assistance Program for energy upgrades needed to improve the buildings' efficiency, resilience, and ability to provide cooling and clean air. With the assistance of partners BayCAN and ASAP, the pilot also intends to identify potential funding sources that the libraries can leverage in order to implement the recommendations. The pilot will conclude at the end of 2023, and BayREN will document and share lessons learned to inform future programs.



Electronic Tools - The ePermit Tool educates project applicants about common types of projects such as re-roofing, water heater replacement, and window replacement. The CodeCycle Tool provides electronic plan-checking for commercial lighting projects as well as assistance for building inspectors.

#### Local Government Levers (Codes & Standards)

The main local government lever used in the Codes & Standards Program in 2022 continued to be the relationships that county members have with local government Sustainability, Public Works, and Building Department staff. These relationships allow for two-way communication, so that local government needs can be communicated directly to BayREN, and staff can be informed of offerings relevant to them.

#### Future Opportunities (Codes & Standards)

BayREN Value Pillar 1: Building Organizational BayREN is also working towards is expansion of elec-& Human Infrastructure tronic tools to assist with and improve permitting. In 2023, BayREN plans to further improve the value Together with numerous other partners, BayREN of its Regional Forums for local government staff by is collaborating on two grant applications to the returning to a hybrid format for all Forums. Using the Department of Energy led by the California Energy lessons learned from the hybrid forum held in the Commission to expand and test two existing electhird quarter of 2022, our goal is to continue offering tronic permitting tools: SolarAPP+ and CodeCycle. If a high-quality virtual event while also providing the the grants are awarded to these projects, they have opportunity for attendees to come in person so that the potential to significantly change and improve the they can also benefit from in-person interactions and permitting process for many kinds of projects. networking.

Another area BayREN intends to focus on 2023 is improving the energy use and reducing the greenhouse gas emissions from existing buildings. In addition to supporting local government staff as they consider potential policy initiatives related to existing buildings, BayREN plans to expand and improve the resources available on its website and through other venues.



Storytime for kids *Credit: Oakland Public Library* 

#### 2022 PROGRAMS

#### WATER UPGRADES SAVE

In California, the pumping, heating, and treatment of water accounts for 20 percent of electricity and 30 percent of non-power-plant natural gas demand. Known as the water energy nexus, this combined resource opportunity is the subject of CPUC rulemakings designed to explore how energy savings can be captured through water conservation to inform efficiency program design.

Water Upgrades Save is a regional water energy nexus program based on three pilots conducted over the ten years. The Program facilitates utility investment in

customer-side efficiency improvements by providing municipal water utilities with project capital and managing program funding, marketing, customer enrollment, project installation, and customer service while giving utilities the power to decide which customers to target and how much to reduce demand. The capital for this program is not ratepayer funds, but rather is pursuant to a loan agreement with ABAG.

Water utilities can use the Program to meet state and local policy goals, support LDTS customers

including renters, manage water supply, and produce water and energy savings on the customer side of the meter. The Program can be customized to supplement or replace current water conservation efforts to best meet each municipality's needs.

Water Upgrades Save helps water managers:

- Access low-cost capital and turnkey services
- Manage water supply and meet state regulations
- Improve affordability and reduce the risk of • nonpayment and bad debt
- · Give customers a water efficiency tool that does not rely on incentives or upfront cost

#### Gaps Being Filled (Water Upgrades Save)

BayREN's Water Upgrades Save program is designed to bridge the gap between current and future water efficiency targets mandated by state legislation, whose goal is to "make water conservation a California way of life." In 2022, the Program launched customer services with its second partner utility installing single-family indoor upgrades and providing the primary water conservation service for the community. The Program also started its multifamily enrollment campaign, which enables property owners and managers to reduce operating costs while improving their property. The regional program uses lessons learned from three

> pilots to address utility needs for a third-party finance service, a turnkey customer service that does not require utility administration, and the ability to scale water efficiency outcomes to meet new state and local targets.

#### **Regional Program Activities** (Water Upgrades Save)

Using the authority granted in SB 564 — Water Bill Savings Act (2017), the Program established the funding, process, and agreements needed to implement the regional project finance

service with its fiscal partner, the ABAG. The program's completed milestones include launching services for City of Cloverdale residential customers; completing the program's first multifamily project in the City of Sebastopol; adding two new upgrades to the program; developing offers for municipal, institutional, and commercial water customers; and refining its water utility recruitment campaign. The Program, which started as a pilot in three communities, is now being scaled regionally and is poised to provide a model for a statewide approach.

#### 2022 PROGRAMS

#### Local Government Levers (Water Upgrades Save)

In 2022, the Water Upgrades Save program used the Because Water Upgrades Save is part of the water following local government levers: service and not a consumer loan program, it lowers or • Local government relationships with municipal removes the upfront cost barrier and requires no new and other water utilities to promote the program. debt for participating water customers. Both prop-Program onboarding meetings with Partner erty owners and renters can participate. Single family, Utilities, enrollment meetings with East Bay multifamily, and forthcoming municipal, institutional, Municipal Utilities District, and introductory meetand commercial customers receive utility bill savings ings City of Petaluma, City of Palo Alto, and Diablo right away and use a portion of the savings to pay Water District. off the project costs over time, thus decreasing the The Program appears in the 2022 Estuary Blueprint customer's household or business utility costs while report published by the San Francisco Estuary increasing the value of the property with new effi-Partnership, in which the Program is featured in ciency upgrades.

- Task 17-2 under Water Conservation Actions.

#### Future Opportunities (Water Upgrades Save)

#### BayREN Value Pillar 1: Building Organizational & Human Infrastructure

As utility enrollment grows, Water Upgrades Save will Customer water conservation programs traditionincrease local government organizational and human ally are operated by water utility staff, rely on inceninfrastructure by providing a turnkey investment and tives, and require participating customers to cover any project installation service that enables utilities to remaining installation cost. This makes water conservameet their increasing water conservation targets with tion results dependent on utility staff capacity, limited minimal staff and budget, freeing utility resources for incentive funding, and the customer's ability to pay the other important needs. remaining post-incentive costs to purchase and install an efficiency upgrade.

### 2022 WATER UPGRADES SAVES ACHIEVEMENTS

19-unit multifamily project

single family projects

Developed non-residential customer offers

2022 PROGRAM

FOCUS

Expanded residential services

Expanded upgrade choices

Developed non-residential

offers

#### BayREN Value Pillar 2: Serving Local Difficult to Serve Populations

Future opportunities include establishing long-term strategies for scaling finance service capital to meet program demand.

BayREN Value Pillar: 3 Testing Innovative Solutions

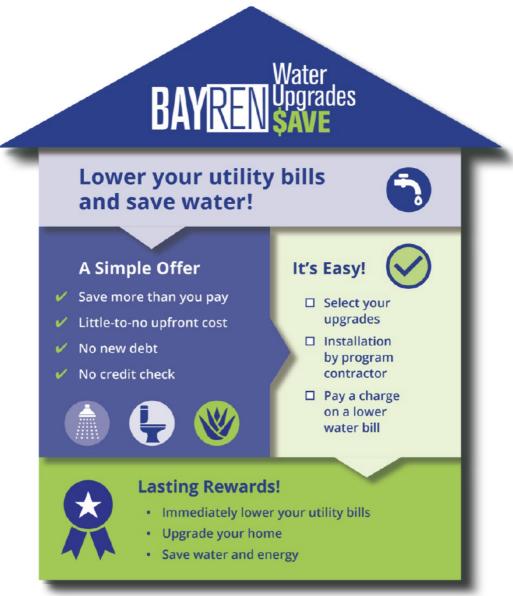
# Expanded Upgrade Offer

#### 2022 PROGRAMS

As a regional water energy nexus program, BayREN's Water Upgrades Save facilitates utility investment in customer-side efficiency improvements by providing municipal water utilities with project capital and managing program funding, marketing, customer enrollment, project installation, and customer service while giving utilities the power to decide which customers to target and how much to reduce demand. Water Upgrades Save utility customers install water efficiency improvements using a utility-approved on-bill charge that is significantly lower than the estimated savings ⊠ so the customer begins saving right away.

New proactive state and local water goals in development through 2027 create an opportunity for additional water/energy savings from customer-side water efficiency projects. Water Upgrades Save provides an on-water-bill financing mechanism that addresses the traditional barriers to water conservation programs, helps utilities prepare for stricter state conservation goals, and enables water customers to reduce utility costs while improving their premises.

Future opportunities include expanding eligible upgrades (such as leak detection/repair) and coordinating services with other water and energy efficiency programs.



Graphic explanation of Water Upgrades Save program offerings

#### LEADING WITH CUSTOMER SATISFACTION

With 57 single family and one 19-unit multifamily projects Water conservation is a way of life for Californians, completed, participants have good things to say about and BayREN's Water Upgrades Save program aims to the program. Using a five-point customer satisfaction help maintain a commitment to conservation through score with "1" being very unsatisfied and "5" being very dry and wet climate cycles. The program makes water satisfied, participants gave a 4.7 overall satisfaction conservation accessible to everyone by reducing barriers rating across 8 metrics including product guality (4.5/ to participation. One way to conserve water at home is to toilet, 4.0/showerheads, and 4.5/bathroom and kitchen install water efficient fixtures, and the program makes it aerators), professionalism (4.8), assessment scheduling easy with a turnkey service. Since the program's launch in (4.8), customer enrollment (4.7), water technician (4.8), May 2021, residents in the participating cities of Sebastopol and contractor (4.9). As one Sebastopol customer put and Cloverdale have benefited from new water-efficient it: "I'm so glad Sebastopol did this to help us reduce our fixtures and have given the program high marks for usage. I've told all my neighbors about it." BayREN hopes to customer satisfaction. Although currently available in only carry this positive customer satisfaction to more Bay Area these two cities, producing happy customers is critical to communities. the success of the program, as BayREN plans to expand to future utilities.

Five-point customer satisfaction score



# Savings & Expenditures

#### SAVINGS & EXPENDITURES

ENERGY SAVINGS AND EXPENDITURES program utilizing EnergyPro Lite (EPL) to model custom project energy savings and deemed values when In 2022, BayREN administered two resource programs applicable. Both residential programs reported fuel within the Residential Sector that have reported energy substitution savings as reported by the Commissionsavings: The Home+ and BAMBE programs. The Home+ approved Cost Effectiveness Tool (CET). The SMB program is a deemed program utilizing approved Commercial Program did not have any completed Statewide (SW) workpapers for all savings values. projects in 2022. The BAMBE program is a hybrid custom and deemed

#### Table 1: Net Energy Savings

Electricity and Natural Gas Savings and Demand Reduction (Net)	Annual Energy Savings (kWh)	Lifecycle Energy Savings (kWh)	Peak Demand Savings (kW)	Annual Natural Gas Savings (Therms)	Lifecycle Natural Gas Savings (therms)
Home +	4,186,326	51,603,473	220	79,865	975,777
ВАМВЕ	604,234	5,824,430	150	45,512	607,455
BAMBE Clean Heating Pathway	434,077	5,247,432	9	1,293	16,434
SMB Commercial	-	-	-	-	-
Total Portfolio Savings	5,224,637	62,675,335	379	126,670	1,599,666

#### Table 2: 2022 Net Energy Savings and Adopted Goals (Portfolio; Non-Codes & Standards)

Electricity and Natural Gas Savings and Demand Reduction (Net)	GWh	MW	MMTherms
2022 Total Installed Portfolio Savings	5.22463692	0.37919	0.12666957
Adopted Goals (D.21-09-037)	10.984334	0.79	0.129685
Percentage of Goal Attainment	48%	48%	98%
Fuel Substitution Goal Reduction	-	-	-
Goals Less Fuel Substitution Goal Reduction	10.984334	0.79	0.129685

#### SAVINGS & EXPENDITURES

TABLE 3: 2022 Net Energy Savings and Adopted Goals (Portfolio, Excluding Commercial; Non-Codes & Standards)

Electricity and Natural Gas Savings and Demand Reduction (Net)	GWh	MW	MMTherms
2022 Total Installed Portfolio Savings	5.22463692	0.37919	0.12666957
Adopted Goals (D.21-09-037)	6.384434	0.185	0.116005
Percentage of Goal Attainment	82%	205%	109%
Fuel Substitution Goal Reduction	-	-	-
Goals Less Fuel Substitution Goal Reduction	6.384434	0.185	0.116005

#### SAVINGS BY END-USE

Table 4: 2022 Annual Net Savings by End-Use

End-use	kWh	% of Total	kW	% of total	Therms	%
Category						of Total
Appliance or Plug Load	306,125.53	6%	2.80	1%	(0.86)	0%
Building Envelope	38,288.39	1%	93.98	25%	33,169.76	26%
HVAC	2,168,347.29	42%	110.14	29%	23,545.46	19%
Service and Domestic Hot Water	1,673,564.92	32%	12.77	3%	23,150.60	18%
Whole Building	1,038,310.78	20%	159.50	42%	46,804.61	37%
Total Portfolio Savings	5,224,636.92	100%	379.19	100%	126,669.57	100%

#### **ENVIRONMENTAL IMPACTS**

Environmental impacts<sup>11</sup> are shown in Table 3. These results are generated by the CET. The CET is designed to calculate energy efficiency program cost-effectiveness. Although emissions data are available through the CET, D.12-11-015 does not direct BayREN to track emissions

Table 5: Environmental Impacts (tons of avoided emissions)

Annual	Annual	Lifecycle	Annual	Lifecycle
Results	CO2 (tonnes)	CO2 (tonnes)	NOx (tonnes)	NOx (tonnes)
Total Portfolio	1,546.08	17,979.36	1.03	12.65

11 Environmental Impacts are Net Annual and Lifecycle Tons of Avoided Emissions.

#### SAVINGS & EXPENDITURES

#### **EXPENDITURES**

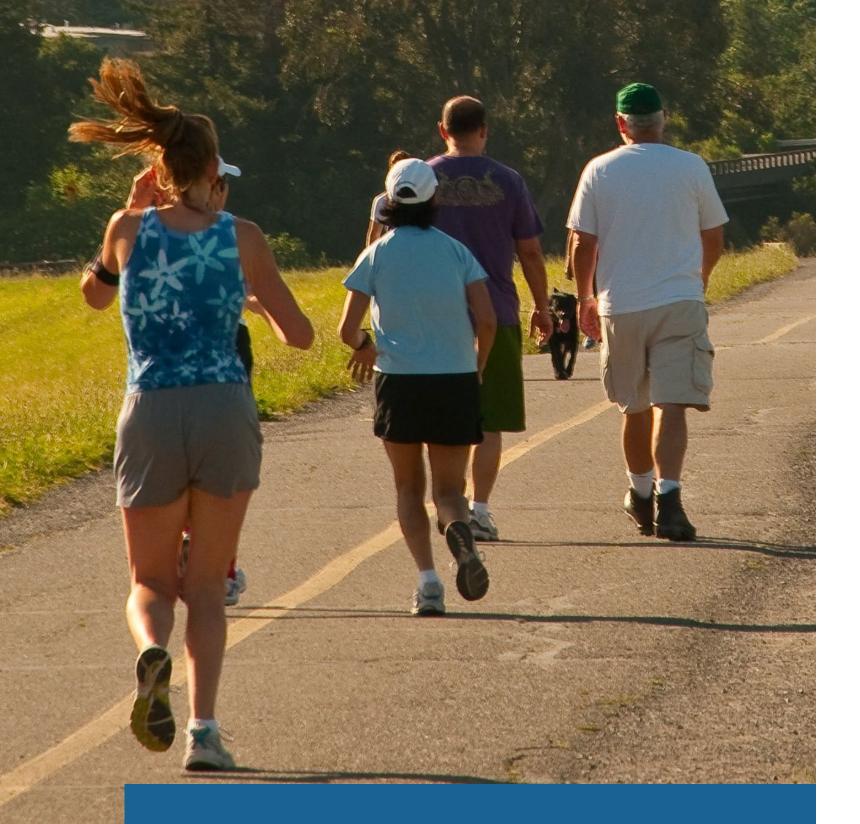
#### TABLE 6: 2022 Program Expenditures

Program	Filing Program Budget	Operating Program Budget	Percent of Portfolio Budget	2022 Program Expenditures
Home+	\$9,672,446	\$11,065,669	37%	\$10,134,038
Green Labeling	\$1,301,750	\$2,187,838	5%	\$2,114,374
BAMBE	\$6,901,930	\$5,252,057	26%	\$2,951,888
SMB Commercial	\$3,822,347	\$3,181,838	15%	\$1,008,558
Codes & Standards	\$1,841,850	\$1,859,855	7%	\$1,602,899
Water Upgrades Save	\$1,577,750	\$1,570,816	6%	\$1,447,430
EM&V	\$1,046,586	\$1,046,586	4%	\$188,068
Total Portfolio	\$26,164,659	\$26,164,659	100%	\$19,447,255

#### Table 7: 2022 Program Expenditures by Category

Program	Admin	Marketing	DINI	Incentives	EM&V	Total Program Expenditures
Home+	\$711,708	\$1,303,208	\$3,167,143	\$4,951,979	\$0	\$10,134,038
Green Labeling	\$66,476	\$137,949	\$830,199	\$1,079,750	\$0	\$2,114,374
BAMBE	\$477,650	\$224,119	\$1,933,520	\$316,600	\$0	\$2,951,888
SMB Commercial	\$262,483	\$97,210	\$648,864	\$0	\$0	\$1,008,558
Codes & Standards	\$184,975	\$0	\$1,417,924	\$0	\$0	\$1,602,899
Water Upgrades Save	\$101,667	\$323,387	\$1,022,376	\$0	\$0	\$1,447,430
EM&V	\$0	\$0	\$0	\$0	\$188,068	\$188,067
Total Portfolio	\$1,804,959	\$2,085,873	\$9,020,026	\$6,348,329	\$188,068	\$19,447,255

#### NOTE: COLUMN OR ROW TOTALS MAY NOT SUM EXACTLY DUE TO ROUNDING TO THE NEAREST DOLLAR.



# **Metrics**

#### METRICS

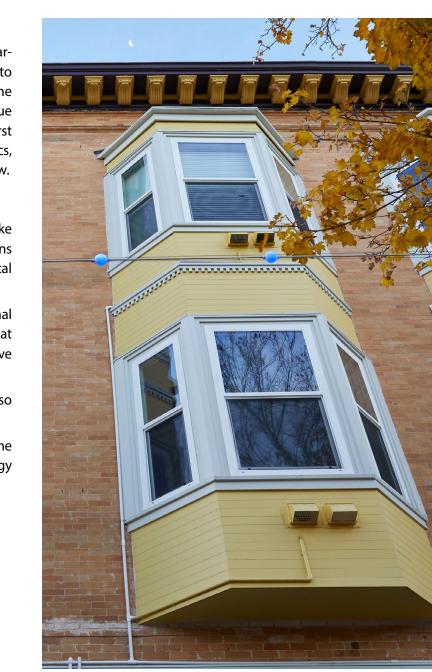
#### VALUE METRICS

BayREN's Value Metrics are based upon three overarching services referred to as BayREN's Value Pillars - to better track the unique value BayREN provides to the region and to the state. BayREN established its Value Metrics as indicators to establish a baseline for the first reporting year (2021). The Value Pillars, Value Metrics, and 2022 achievements are provided by sector below.

#### **BayREN Value Pillars**

As a regional energy network, BayREN helps to make state policy objectives (i.e., reducing GHG emissions and increasing energy savings) practical at the local level by conducting three overarching services:

- BayREN builds human and organizational infrastructure<sup>12</sup> within local jurisdictions so that Bay Area communities are better able to save energy and reduce greenhouse gas emissions.
- BayREN obtains energy savings locally while also • supporting local difficult to serve populations.<sup>13</sup>
- BayREN tests innovative solutions that have the ٠ potential to help local jurisdictions increase energy savings and reduce greenhouse gas emissions.



Multifamily home in San Francisco

12 The CPUC uses the term capacity building, which is similar to "building human and organizational infrastructure." BayREN uses this alternative term since we have been unable to identify a specific CPUC definition for capacity building, and therefore are unable to identify whether or not these activities align. Note that the utilities have conducted some capacity building activities in prior years under their local government partnerships, but these activities are

13 The term "underserved" is similar in nature to the phrase "local difficult to serve populations" used in this document. The CPUC is considering defining the term "underserved," and the ultimate definition may or may not align difficult to serve, to specifically define Bay Area populations that have been defined as underserved by the Bay Area local

currently limited (and are constrained by IOU directives).

with the populations that are difficult to serve in BayREN's region. As such, BayREN uses an alternative term, local government members.

#### METRICS

#### BAYREN VALUE METRICS

#### Portfolio Level - All Sectors

Metric	2022 Achievements
Number of water utilities offering programs with BayREN on-bill mechanism	1
Amount of regional funds allocated to support water/energy projects	\$1,000,000 in capital funding approved. \$10,842.14 in projects funded with ABAG program funding in 2022. Cumulative funding to date is \$36,912.54
Number of realtors and appraisers green certified (e.g., "National Green Certified Real Estate Professionals")	Realtors certified: 128 Appraisers certified: 24
Number of local lenders trained	0
Percent of local lenders trained who report an increase in knowledge about energy efficiency financing options	0
Water Energy Nexus Program Pilot used regionally to meet State water goals	Metric expected to be met in five years (2025). Mid-pilot evaluation to assess implementation and share lessons learned planned for 2023 or 2024.
Water Energy Nexus Program Pilot able to report energy and water program metrics data using agreed upon protocols.	Metric expected to be met in five years (2025). Mid-pilot evaluation to assess implementation and share lessons learned planned for 2023 or 2024.

#### **Commercial Sector**

Metric	2022 Achievements	
Small-to-medium business (SMB) customers served	0	
SMB kWh saved	0	
SMB kW saved	0	
SMB therms saved	0	
SMB Pay-for-performance (P4P) pilot ready to scale	Metric expected to be met in five years (2025). Mid-pilot evaluation to assess implementation and share lessons learned planned for 2023.	

#### **Residential Sector**

Metric		
# of trained contractors who have performed 3+ projects of decarbonization measures		
# of single family moderate income (SFMI) households served		
SFMI kWh saved		
SFMI kW saved		
SFMI therms saved		
Multifamily small and/or owned-occupied buildings served (i.e., LDTS)		
Multifamily small and/or owned-occupied tenants units served (I.e., LDTS)		
MF Small and/or owner occupied (i.e., LDTS), kWh saved		
MF small and/or owner occupied (i.e., LDTS) kW saved		
MF small and/or owner occupied (i.e., LDTS) therms saved		
Zero Net Carbon (ZNC)/Clean Heating Pathway		

Zero Net Carbon (ZNC)/Clean Heating Pathway innovative solution pilot ready to scale

Regional pilot mechanism(s) to make energy assets transparent at time of sale are institutionalized

2022 Achievements			
162			
1,175			
280,863.85			
7.46			
7,944.12			
55 (all)			
55 (LDTS)			
1,755 (all)			
1,755 (LDTS)			
564,355.09 (In Unit)			
473,995.69 (Common Area)			
86.69 (In Unit)			
72.81 (Common Area)			
25,439.80 (In Unit)			
21,364.81 (Common Area)			
Metric expected to be met in three years (2023). Mid-pilot evaluation to assess implementation and share lessons learned planned for 2023.			
Green Building Registry (GBR) launched in Q1 2020, and the HES program is still feeding information to the website. The GBR shows the location of all HES in BayREN territory and within the City of Berkeley, the HES reports are downloadable, public information.			

#### METRICS

#### Codes & Standards Sector

Metric	2022 Achievements	
# of jurisdictions that adopt and implement reach codes or energy policies	45	
# of jurisdictions that use BayREN guides and tools for code compliance	7	
# of jurisdictions with staff who attend a BayREN energy code training	56	
# of local government staff who indicate an increase of energy code requirements and best practices for code421compliance421		
% of local government staff who indicate an increase in energy code requirements and best practices for code compliance	98%	
# of jurisdictions with staff who attend a BayREN forum	60	
# of respondents who indicate they increased their energy policy knowledge	261	
% of respondents who indicate they increased their energy policy knowledge	92%	
# of respondents who indicate forum expanded their energy efficiency networks (helping to build relationships that will enable future energy policy work)	182	
% of respondents who indicate forum expanded their energy efficiency networks (helping to build relationships that will enable future energy policy work)	64%	

#### METRICS

#### D.18.05.041 METRICS

in PG&E's service area. For now, we believe the number of unique premise and account IDs provides the closest 2022 BayREN metrics are provided in the Annual estimate of the number of units. All other data are Report Excel Template. This section discusses some of derived from BAMBE's internal tracking database(s) the approaches and assumptions used to develop the and outputs from the 2022 Annual Claims submission metrics by sector. submitted in the CPUC's California Energy Data and Reporting System (CEDARS).

#### **Residential Sector**

For the following residential metrics, BayREN used data provided by PG&E:

#### Home+:

- Percent of participation relative to eligible population
- Percent of participation in disadvantaged communities
- Percent of participation by customers defined as "hard-to-reach"
- Average electric and gas usage per household

#### BAMBE:

- Percent of participation relative to eligible population (by property)
- Percent of square feet of eligible population participating (by property)
- Percent of participation in disadvantaged communities
- Percent of participation by customers defined as "hard-to-reach"
- Bay Area jurisdictions that adopted one or more Percent of benchmarked multi-family properties reach codes during the 2016 code cycle. relative to the eligible population
- Bay Area jurisdictions that adopted one or more Percent of benchmarking by properties defined as reach codes for the 2019 code cycle. "hard-to-reach"
- Average electric and gas usage per unit

In addition to the approved metric of the number and PG&E has not historically tracked and reported the percentage of jurisdictions with staff participating in an number of unique units treated through programs that Energy Policy Forum, we also use the metric of the total work with multifamily customers. PG&E will use unique number of attendees. In 2022, there were: premise and account IDs as a proxy for total units in the Number of organizations with staff participating in multifamily segment until a study provides more accuan Energy Policy Forum. rate information about the multifamily building stock

#### **Commercial Sector**

The program had no installed projects or claimed savings in 2022.

#### Codes and Standards Sector

Several metrics from D.18-05-041 are assigned to REN Codes and Standards Programs, and are reported below, along with additional metrics. BayREN, together with the Tri-County Regional Energy Network (3C-REN), proposed new and modified metrics and indicators for Codes and Standards in the September 2020 ABAL, as allowed by D.18-05-041. These revised metrics are in the Annual Report Excel Template and are detailed below.

#### Reach Code Adoption

The Decision states that the number of local government reach codes implemented is a joint IOU and REN effort. As such, the IOUs will be reporting on adoption of reach codes throughout the state in their metrics filings, which includes BayREN's numbers. We highlight the adoption of reach codes within the Bay Area during each building code cycle:

#### Participation in Forums

#### METRICS

- Percent of jurisdictions with staff participating in an Energy Policy Forum.
- Total number of attendees participating in an Energy Policy Forum.

## Jurisdictions Receiving Energy Policy Technical Assistance

This metric calls for the number and percent of jurisdictions receiving energy policy technical assistance. BayREN offers this type of assistance through the compliance and policy support activities described above. (Note that this number does not include additional types of assistance such as answering questions and providing information to jurisdiction staff.)

- Number of organizations directly engaged in Codes & Standards activities.
- Percent of jurisdictions engaged in Codes & Standards activities.

#### Buildings Receiving Enhanced Compliance Support

Several BayREN Codes activities support code compliance for individual buildings.

• Buildings in the Bay Area receiving enhanced compliance support.

#### Increase in Closed Permits

BayREN in collaboration with 3C-REN proposed to remove this metric in the 2020 ABAL Filing(s). This is due in-part to the difficulty of obtaining and tracking permit data across hundreds of jurisdictions. In 2019, the program explored how we might structure a project designed to address permit closure rates and concluded: 1) this would be very difficult to do in a measurable way, and 2) would not be an efficient way to achieve the mission of increasing building energy savings through improved code compliance and energy policies.

#### METRICS



## 162 contractors performed

# **\$36,913** in funding

allocated for water-energy nexus projects

#### 32 Metrics

# 154 green certified professionals

performed 3+ decarb measures





# Appendix

#### APPENDIX

#### APPENDIX A: BAYREN PROGRAMS FOR 2022<sup>14</sup>

CEDARS ID	Program Name	Date Added	Date Removed
BayREN02	Multifamily Building Enhancements Program	1/1/2013	
BAYREN02-A	Multifamily Building Enhancements Program – Clean Heating Pathway	1/1/2020	
BayREN03	Codes and Standards Program	1/1/2013	
BayREN04	Water Upgrades Save	1/1/2013	
BayREN05-A	Evaluation, Measurement & Verification (EM&V)	1/1/2017	
BayREN06	SMB Commercial Program	1/1/2019	
BayREN07	Green Labeling Program	1/1/2019	
BayREN08	Single Family Home+ Program	1/1/2019	
BayREN01	Single Family Home Upgrade	1/1/2013	12/31/2018
BayREN04-1	Multifamily Capital Advance	1/1/2013	12/31/2018
BayREN04-2	Commercial PACE	1/1/2013	12/31/2018

#### APPENDIX B: CALIFORNIA ENERGY DATA AND REPORTING SYSTEM (CEDARS) ANNUAL REPORT TEMPLATE

BayREN's 2022 CEDARS Annual Report Template is available publicly online via:

- CEDARS (https://cedars.sound-data.com/)
- Final.xlsx)

BayREN (https://www.bayren.org/sites/default/files/2023-05/BayREN\_2022\_Annual\_Report\_Template\_v5.6\_